

# Eugene Police Department Commendations

## August 2019



### **The Eugene Police Department received 24 commendations from citizens in August, 2019. Below is a sample of those commendations.**

- A citizen praised call takers for the "great job" they do for the community. The citizen commented, "You've helped us out twice this summer and the ladies I talked to are just so pleasant, calm and very clear about directions. I just wanted to give them some thanks."
- An officer was commended by a citizen for the positive interaction the citizen had with the officer during a recent traffic stop. The citizen was extremely stressed and nervous during the incident. The officer's approach and demeanor eased the citizen's nerves during the police contact. The citizen commented, "He was so pleasant and so accommodating."
- A citizen commended officers for the way they handled a disturbing incident in the citizen's neighborhood recently. The citizen commented, "I was so impressed with them! I am impressed with city giving them the right equipment to work with and how they handled that whole mess..."
- An officer was commended by a citizen for the way the officer handles homeless issues around the citizen's business. The citizen has witnessed these positive interactions on three different occasions. The citizen commented, "The guy does an awesome job! He enforces the law. But, he does it with grace and kindness."
- A citizen commended a community service officer for the positive encounter that the citizen had with the officer while seeking information and counsel regarding the citizen's "vagabond" child. The citizen commented, "I would just like to leave a compliment on his compassionate and professional demeanor. I really appreciate his counsel."
- A citizen complimented the Eugene Police Department for the job they do daily. The citizen commented, "I just want to tell you that I think the police are doing an amazing job. My experience with the Eugene Police has been nothing but positive."
- Officers and a call taker were commended by a citizen for their professional response related to a 'Dispute' call for service. The citizen spoke highly of the officers and commented, "They presented very well. They handled everything very professionally. They took enough

time to listen." The citizen further stated that the call taker was "awesome" and let the citizen know that help was on its way.

- A citizen commended officers for their professional demeanor when they responded to their neighbor's home for a 'Dispute' call for service. During the incident, officers requested access to enter the citizen's backyard to obtain a visual on the suspect's residence. The citizen commented, "The officers were very professional and very courteous. They did a good job."
- Officers were commended by a citizen for the positive impact that an arrest the citizen was involved in has had on their life. The citizen felt they were in a downward spiral prior to being arrested. The arrest set the stage for the rehabilitation effort the citizen has been dealing with in trying to put their life back in order. The citizen commented, "Thank you for giving me the opportunity to get my life back. Since my re-deployment from South Afghanistan in 2012, I have been a slave to the devil through heroine [sic]. Today I am leveling up in Veterans Court and coming upon four months clean."
- A citizen commended a community service officer for the informative delivery of a crime prevention briefing that the citizen had the privilege of attending. The citizen commented, "Thank you so much for your informative talk today on crime prevention. The comments that I

heard was that it was great having you there to share information in person!"

- Members of a local neighborhood expressed their "sincere and heartfelt appreciation" for a department employee. A spokesperson from the group commented, "She is always responsive and helpful and has really been there for us, especially on Monroe Park issues. Having a direct contact like (employee's name) means so much for our neighborhood."
- The Eugene Police Department was commended by a citizen for the department's effort in keeping the community safe during a recent large scale gathering. The citizen was an organizer for the event that brought in community members, artists and vendors. The citizen commented, "Since the block party, I have had several people comment that they felt safe at our event, that they appreciated seeing police walk by our event, but not over do their presence. That level of finesse is worthy of this note of gratitude. Seriously, good job!"
- Officers were commended by local vendors that expressed their "immense gratitude" for the way officers monitored a protest in the downtown corridor recently. The citizen commented, "Everyone was professional, and the vendors at the market were incredibly grateful."